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## TERMS OF SERVICE

**Last update: 01/03/2024**

By accessing our website sdwc.me, and other sites we operate, you agree to adhere to these terms of service and all relevant laws and regulations and accept responsibility for complying with applicable local laws. Non-agreement prohibits usage or access to this site. Materials on the site are protected under copyright and trademark laws.

These Terms of Use comply with relevant local and international laws and will be updated as needed.

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- Modify or copy the materials;
- Use materials for commercial purposes or public display (commercial or non-commercial);
- Attempt to decompile or reverse engineer any software on sdwc.me or related sites;

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- Remove any copyright or other proprietary notations from materials;
- Transfer materials to another person or mirror them on a different server.

This license will automatically terminate if you violate any of these restrictions and may be terminated by SDWC SERVICOS E TECNOLOGIA LTDA at any time. Upon termination of your viewing of these materials or the termination of this license, you must destroy any downloaded materials in your possession, whether in electronic or printed format.

Users must use our services responsibly and in compliance with applicable laws. Misuse may result in suspension or termination of access to the service and product.

### **Disclaimer**

The materials and links on the sdwc.me site are provided 'as is.' SDWC SERVICOS E TECNOLOGIA LTDA makes no warranties, expressed or implied, and at this moment disclaims and negates all other warranties, including, without limitation, implied warranties or conditions of merchantability, fitness for a particular purpose, or non-infringement of intellectual property or other violation of rights.

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Furthermore, SDWC SERVICOS E TECNOLOGIA LTDA does not guarantee or make any representations concerning the accuracy, likely results, or reliability of the use of materials on its website or otherwise relating to such materials or any sites linked to this site.

### **Limitations**

In no event shall SDWC SERVICOS E TECNOLOGIA LTDA or its suppliers be liable for any damages (including, without limitation, damages for loss of data or profit or due to business interruption) arising out of the use or inability to use the materials on sdwc.me, even if SDWC SERVICOS E TECNOLOGIA LTDA or an authorized representative has been notified orally or in writing of the possibility of such damage. Some jurisdictions do not allow limitations on implied warranties or limitations of liability for consequential or incidental damages, and these limitations may not apply to you.

### **Accuracy of Materials**

The materials on sdwc.me may contain technical, typographical, or photographic errors. SDWC SERVICOS E TECNOLOGIA LTDA does not guarantee the accuracy, completeness, or currentness of any material on its website. SDWC SERVICOS E

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TECNOLOGIA LTDA may change the materials on its website without notice but is not committed to updating them.

### Links

SDWC SERVICOS E TECNOLOGIA LTDA has not reviewed all of the sites linked to its website and is not responsible for the contents of any such linked site. The inclusion of any link does not imply endorsement by SDWC SERVICOS E TECNOLOGIA LTDA. Use of any such linked website is at the user's own risk.

### Modifications

SDWC SERVICOS E TECNOLOGIA LTDA may revise these terms of service for its website at any time without notice. By using this website, you agree to be bound by the current version of these terms of service.

### Applicable Law

These terms and conditions are governed and interpreted following the laws of BRAZIL, and you irrevocably submit to the exclusive jurisdiction of the courts in that state or locality.

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### **Suspension of User Pages for Violation of Authorized Products**

SDWC SERVICOS E TECNOLOGIA LTDA reserves the right to remove or temporarily suspend user pages identified as selling products on the unauthorized products list, as defined in terms of use. This action aims to ensure compliance with established guidelines and maintain the platform's integrity. Suspension will follow a thorough analysis, and additional measures may be applied based on the severity of the violation, as stated in these terms of use.

### **Unauthorized Products List**

**Illegal Products:** Items whose sale is prohibited by law, including illegal drugs, unauthorized firearms, and other illegal items.

**Counterfeit or Pirated Products:** Infringing on copyrights, trademarks, or other third-party intellectual properties.

**Dangerous Products:** Items posing risks to safety or health, such as hazardous chemicals, flammable materials, or explosives.

**Unauthorized Medical Products:** Unapproved medical devices without proper licenses/regulations.

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**Tobacco and Nicotine Products:** Tobacco-related products are subject to specific regulations.

**Alcohol Products:** Alcoholic beverages, subject to specific regulations and age restrictions.

**Pharmaceutical Products:** Prescription or over-the-counter medicines without necessary ap

**Unregulated Dietary Products and Supplements:** Dietary supplements and health products without proper approvals.

**Gambling and Betting Products:** Items related to gambling and betting, subject to local laws.

**Products Promoting Hate Speech or Violence:** Items that encourage violence, hate, or discrimination.

**Animals and Products from Protected Animals:** Items from animals protected by conservation regulations, such as elephant ivory, fur from endangered species, etc.

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**Privacy-Violating Products:** Devices or products designed to invade the privacy of others, such as espionage equipment. Provals and regulations.

### Fees and Payment

#### Purchases

If you wish to purchase any product or service made available through our Service ("Purchase"), you may be asked to supply certain information relevant to your Purchase including, without limitation, your credit card number, the expiration date of your credit card, your billing address, and your shipping information.

You represent and warrant that: (i) you have the legal right to use any credit card(s) or other payment method(s) in connection with any Purchase; and (ii) the information you supply to us is true, correct, and complete.

We may employ the use of third-party services to facilitate payment and the completion of Purchases. By submitting your information, you grant us the right to provide the information to these third parties subject to our Privacy Policy.

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All payments made on our platform are facilitated directly between the buyer and the seller. SDWC SERVICOS E TECNOLOGIA LTDA does not handle or process any payments. Instead, we rely on trusted third-party payment processors to handle all financial transactions. These payment processors maintain their own Terms of Use and privacy policies, which users are encouraged to review.

Please note that we are unable to issue refunds or provide any financial compensation for transactions conducted on our platform. Any issues or disputes regarding payments, refunds, or related matters should be resolved directly between the buyer and the seller, or through the designated third-party payment processor.

We reserve the right to refuse or cancel your order at any time for reasons including but not limited to: product or service availability, errors in the description or price of the product or service, error in your order, or other reasons.

We reserve the right to refuse or cancel your order if fraud or an unauthorized or illegal transaction is suspected.

### Subscriptions



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Some parts of our Service are billed on a subscription basis ("Subscription(s)"). You will be billed in advance on a recurring and periodic basis ("Billing Cycle"). Billing cycles are set either on a monthly or annual basis, depending on the type of subscription plan you select when purchasing a Subscription.

At the end of each Billing Cycle, your Subscription will automatically renew under the exact same conditions unless you cancel it, or SDWC SERVICOS E TECNOLOGIA LTDA cancels it. You may cancel your Subscription renewal either through your online account management page or by contacting the SDWC SERVICOS E TECNOLOGIA LTDA customer support team at [contato@sdwc.me](mailto:contato@sdwc.me). Once you cancel your subscription, it will end immediately, and you will immediately lose access to all features granted by the subscription.

A valid payment method, including credit card or PayPal, is required to process the payment for your Subscription. You shall provide SDWC SERVICOS E TECNOLOGIA LTDA with accurate and complete billing information including full name, address, state, zip code, telephone number, and a valid payment method information. By submitting such payment information, you automatically authorize SDWC SERVICOS E TECNOLOGIA LTDA to charge all Subscription fees incurred through your account to any such payment instruments.

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Should automatic billing fail to occur for any reason, SDWC SERVICOS E TECNOLOGIA LTDA will issue an electronic invoice indicating that you must proceed manually, within a certain deadline, with the full payment corresponding to the billing period as indicated on the invoice.

### **Free Initial Period**

SDWC SERVICOS E TECNOLOGIA LTDA may, at its sole discretion, offer a Subscription with a free initial period for a limited period of time ("Free Initial Period").

You may be required to enter your billing information to sign up for the Free Initial Period.

If you enter your billing information when signing up for a Free Initial Period, you will not be charged by SDWC SERVICOS E TECNOLOGIA LTDA until the Free Initial Period has expired. On the last day of the Free Initial Period, unless you cancel your Subscription, you will be automatically charged the applicable Subscription fees for the type of Subscription you have selected.

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At any time and without notice, SDWC SERVICOS E TECNOLOGIA LTDA reserves the right to (i) modify the Terms of Service of the Free Initial Period offer, or (ii) cancel such Free Initial Period offer.

### Fee Changes

SDWC SERVICOS E TECNOLOGIA LTDA, at its sole discretion and at any time, may modify Subscription fees for the Subscriptions. Any Subscription fee change will become effective at the end of the then-current Billing Cycle.

SDWC SERVICOS E TECNOLOGIA LTDA will provide you with reasonable prior notice of any change in Subscription fees to allow you to terminate your Subscription before such change becomes effective.

Your continued use of the Service after the Subscription fee change comes into effect constitutes your agreement to pay the modified Subscription fee amount.

### Refunds

If you purchased a plan, you are eligible for a full refund up to 7 days after the purchase.

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The refund policy applies to new plans, not to renewal payments or upgrades of existing plans (unless the original plan purchase occurred within the last 7 days).

If the 7-day period has passed and you still think you deserve a refund, please send us a request at [contato@sdwc.me](mailto:contato@sdwc.me), and we will review it.

### Promotions

We may conduct promotional activities for our Users. To participate in promotions, your Account must be valid, without restrictions, and in compliance with all rules described in this Agreement and campaign regulations.

Each promotion may have specific rules that must be followed to be eligible for the advertised benefits. This includes adhering to the deadline for participation and following the criteria set by SDWC SERVICOS E TECNOLOGIA LTDA and Partner in the specific announcement or regulations. The same mission can only participate in one promotion at a time. Therefore, cumulative benefits from the same program are impossible. Our promotions aim to encourage legitimate use of our site. Hence, any artificial or illegitimate use does not entitle users to promotional benefits. Additionally, promotional values may be reversed in certain circumstances, such as if you wish to cancel the action that generated the

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promotional value or if the promotional value results from illegitimate or inappropriate actions. Examples of ineligible actions for promotions include:

- creating multiple accounts with the same email
- accounts with unvalidated or invalid emails
- accounts with duplicate data

Credits received in error may be reversed from your balance at any time without prior notice, and we may also issue a charge to you. Promotional values credited to your balance expire within the timeframe specified in each campaign's specific conditions or if you do not use the promotional balance within 7 (seven) days, whichever is shorter. We may expedite the expiration of promotional values at any time, but in such cases, we will notify you 3 (three) days in advance. Therefore, keep the option to receive notifications from Sandwiche enabled to receive information about the expiration of promotional values in your balance. However, if you have opted not to receive communications from Sandwiche, you can check when the promotional value was credited to your balance and use it within 7 (seven) days.

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You can receive up to R\$ 1,000.00 (one thousand reais) monthly as promotional value. We may change, suspend, or terminate any of our promotions, temporarily or permanently, in part or in full, for technical or any other reason, without prior notice.

### **Privacy and Security**

SDWC SERVICOS E TECNOLOGIA LTDA values user privacy and is committed to protecting personal data following applicable laws. For more information on how we collect, use, and protect your data, please see our Privacy Policy.

### **Data Validation and Confirmation**

Users must provide valid personal information at registration to ensure effective communication and account security. If an invalid email is provided or not confirmed within the stipulated time, SDWC SERVICOS E TECNOLOGIA LTDA reserves the right to suspend or delete the account and all associated information. Email confirmation is essential for account maintenance and continuous access to our services.

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### Data Security Measures

SDWC SERVICOS E TECNOLOGIA LTDA is committed to protecting user information using the best security practices. We employ various technical and organizational measures, including but not limited to end-to-end encryption, robust firewalls, intrusion detection systems, regular security audits, and ongoing training for our employees in data security practices. We are dedicated to maintaining the integrity and confidentiality of user data.

### User Data Sharing

This agreement provides for sharing user personal data from third-party products with SDWC SERVICOS E TECNOLOGIA LTDA expressly to enhance our service provision. By accepting these Terms of Use, users permit such sharing. Following current data protection laws, we ensure this process respects data security and privacy. Users can access, modify, or delete their personal information as our Privacy Policy describes.

### Changes to Prices and Terms

SDWC SERVICOS E TECNOLOGIA LTDA reserves the right to revise and modify the prices and terms of services at any time, with adequate prior notice. Users will be

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notified of any changes through communication channels provided during registration or via a notice on the website. Users agree to be bound by the new prices and terms by continuing to use the services after implementing any changes.

We reserve the right to modify these Terms at any time. Changes will take effect immediately after the updated version is published on our website.

For any questions or complaints about these Terms of Use, please contact us at [contato@sdwc.me](mailto:contato@sdwc.me).